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Date: 7/13/16

## **Addendum # 1**

### **Bid: Mitel Telephone System Upgrade**

Q: 1) It looks like SWA values are being set at “3”, which means you would subscribe to Software Assurance on the items noted for three years. However, you also specify you want 4 years of Priority Support. It would be difficult to offer Priority Support to a customer who did not have an active SWA license. That would mean in Year 4, we would not be able to engage Mitel’s engineering and tech support team if we needed to. Is this what you want?

A: No. It should be 4 years on both the Priority Support and Software Assurance (SWA).

Q: 2) The bid spec calls for 3 SLMs, 1 T1, and 1 LSM-4. That is a total of *5 cards* to be added to the base server chassis. That exceeds the chassis’ storage capacity. I can price all 5 cards into the bid as specified, but only 4 will fit. Can you please advise as to how you would like us to bid?

A: The LSM-4 does tie in just like a regular SLM-4 card. There are indeed 4 slots on the box for an SLM-4 or LSM-4.

However, you can also put a card (along the bottom area) in the main chassis that will give you an LSM-4 and SLM-4 on that main chassis board.

In this case, one of the 4 slots on the top area of the box is taking the T1, the 2nd slot would take LSM-4, the 3<sup>rd</sup> slot would take an SLM-4, leave the 4<sup>th</sup> slot blank and we would tie a DEI to the box to be able to expand the SLM-4’s then to however more you need.

**Please see the illustration on the following page.**



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