

PROPOSAL INSTRUCTIONS

1. **Submission of Proposals:** *Two* full copies of the proposal must be submitted on the proposal form provided in the solicitation. The proposal form shall be signed and submitted in a sealed envelope clearly identified on the outside of all envelopes with the name of the bid/project and date and time of the scheduled proposal opening as indicated in the advertisement. Electronically mailed proposals are **not** considered sealed proposals and will **not** be accepted.

2. **Addendums:** Proposals are subject to change in the form of addendums. Questions can be addressed in writing to the Purchasing Agent at rkonrad@wicomiconcounty.org . Addendums are posted on the County website at www.wicomiconcounty.org under Government: Departments: Purchasing: at www.wicomiconcounty.org/bids.aspx at least 5 days before proposal opening. It is the bidders responsibly to make sure all addendums are included in their proposal. Failure to do so could result in the proposal being disqualified.

3. **Delivery of Proposals:** Proposals should be mailed or hand carried to **Wicomico County Purchasing Department, 125 N. Division Street, Government Office Building, Room B-3, Salisbury, MD 21801**, in order to be received in the office of the Purchasing Agent prior to the announced proposal opening. *Proposal received after said time or delivered to the wrong location will be returned to the bidder unopened.* It is fully the responsibility of the proposer to insure that the bid is received on time. The County will not speculate as to reasonableness of the postmark, nor comment on the apparent failure of a public carrier to have made prompt delivery of the proposal.

4. **Qualifications:** The proposer must be in compliance with the laws regarding conducting business in the State of Maryland. Bidder shall provide a copy Certificate of Status from the Maryland Department of Assessments and Taxation, along with their proposal, evidencing the proposer is in good standing with the State of Maryland. See https://sdatcert1.resiusa.org/certificate_net/ for information on obtaining the Certificate of Status. Wicomico County reserves the right, at its sole discretion, to extend the date this documentation must be provided. The proposer's inability to provide this documentation will result in the proposal being rejected.

All vendors who wish to bid on County projects and contracts need to register as a bidder at www.wicomiconcounty.org/list.aspx?Mode=Subscribe#bids by checking off the categorie(s) for which you wish to be informed of future bids

5. **Descriptive Literature:** Descriptive literature fully describing the product proposal (where such literature exists) shall be included with the proposal to assist the Purchasing Department in evaluating the submission. Failure to do so may be cause for rejection of the proposal. *Any items, systems or devices supplied in this bid that are proprietary in nature relative to maintenance, repair, servicing or updating must be disclosed on the proposal form.*

6. **Exceptions:** Any exceptions to the specifications requested should be listed on a separate sheet of paper attached to the proposal. An exception to the specifications may not necessarily disqualify the proposal. The County will determine if the exception is an essential deviation or a minor item. In the case of a minor deviation, the County maintains the option to award to that bidder if it determines the performance is not adversely affected by the exception.
7. **Proposal Evaluation:** If some characteristic of the proposal requires that the proposal must be reviewed by the County Council, the award can be expected within 30 days. Proposal tabulations will be posted on the County website at www.wicomicocounty.org/bids.aspx and click on the box Show Closed/Awarded/Cancelled Bids and find the bid tabulation for the bid you are interested in.

The tabulations will typically be posted within 24 hours of the proposal opening. Please use this resource rather than calling the Purchasing Office. Proposal evaluations typically take 1-2 weeks.

8. **Award of Proposal:** The Purchasing Agent shall award the proposal to the best, responsive and responsible bidder complying with the provisions of the Request for Proposal. All proposal awards are contingent upon available funding. The Purchasing Agent reserves the right to award a proposal by individual items, in aggregate, or in combination thereof as deemed necessary to fulfill the anticipated requirements of the County.

All awards over \$1000.00 require a Purchase Order to be executed before any work can be started. Some awards will require a County contract. A sample is attached if this is applicable.

9. **Approved Equals:** In all specifications where a material or article is defined by describing a proprietary product or by using the name of a vendor or manufacturer, it can be assumed that an approved equal can be substituted. The use of a named product is an attempt to set a particular standard of quality and type that is familiar to the County. Such references are not intended to be restrictive. However, the County shall decide if a product does in fact meet or exceed the quality of the specifications listed in the solicitation. It shall be the responsibility of the vendor that claims his product is an equal to provide documentation to support such a claim.
10. **Sales Tax:** Wicomico County is exempt from being directly charged Federal excise and Maryland sales tax. A copy of an exemption certificate shall be furnished upon request. According to the Office of the Comptroller of Maryland, the Contractor is responsible for paying sales tax on his/her purchases relating to this project and should incorporate it into their bid.
11. **Delivery:** All items shall be delivered F.O.B. destination and delivery costs and charges included in the proposal unless otherwise stated in the specifications or proposal form.

12. **Insurance:** If required by the General Conditions or Terms and Conditions, the vendor shall provide the County with Certificates of Insurance within ten (10) days of bid award notification evidencing the required coverage. Vendor must provide Certificates of Insurance before commencing work in connection with the contract.
13. **Right to Reject:** The Wicomico County Council reserves the right to reject any and/or all proposals or to waive any technicality it deems in the best interest of the County.
14. **Piggybacking:** Wicomico County may authorize, upon request, any governmental entity (hereafter Authorized User) within the County to purchase items under the contract awarded pursuant to this proposal solicitation. All purchase orders issued against the contract by an authorized User shall be honored by the Contractor in accordance with all terms and conditions of this contract.

The issuance of a purchase order by an Authorized User pursuant to this provision shall constitute an express assumption of all contractual obligations, covenants, conditions and terms of the contract. A breach of the contract by any particular Authorized User shall neither constitute nor be deemed a breach of the contract as a whole which shall remain in full force and effect, and shall not affect the validity of the contract nor the obligations of the Contractor thereunder respecting the County.

The County specifically and expressly disclaims any and all liability for any breach by an authorized User other than the County and each such Authorized User and Contractor guarantee to save the County, its officers, agents and employees harmless from any liability that may be or is imposed by the Authorized User's failure to perform in accordance with its obligations under the contract.

PROPOSAL SPECIFICATIONS

RFP for Basic Hard Line Telephone Service

Wicomico County Government is requesting proposals on basic telephone service for the County Offices (excluding the Board of Education).

These include voice lines and FAX lines.

These proposals should include all setup, installation, charges per usage, and standard monthly charges.

Local (including Intra-Lata) and Long Distance (Inter-Lata) service are required.

Service should be based on the list of voice and fax lines in Exhibit B.

This RFP is for service only. No equipment is being purchased and we are not looking for any hosted solutions. If equipment rental is essential for service to be provided, please indicate so on in the submission.

Proposal Requirements

The County may award the Local and Long Distance contracts separately. Vendors may offer submissions on one or both services, but they must be broken out separately and itemized on the proposal submission.

For each service proposed, the proposal must specify the setup, installation, cost per call/cost per minute charges/cost per usage charges, and all standard monthly charges.

The proposal should also include costs to add and delete telephone lines, as the County may increase or decrease usage under this contract. Any contract limitations should be noted on the submissions.

Local telephone service will be installed to the current telephone service demarcation point in each County building where service currently exists.

Process for Submitting Proposals

Proposals shall be organized into the following sections to make it easier for the County to evaluate them.

- Cover letter made upon the letterhead of the respondent.
- Table of contents with page numbers
- Company brief
- Summary
- Proposed configurations and costs

- Hardware and Software specifications where appropriate
- Installation, if applicable
- List of references/customers
- Addendum, if needed

Selecting Proposals

Proposals will be selected using the following criteria at minimum (listed in order of importance) which are all subject to review by County staff.

- Price (50%)
- Vendors adherence to bid specifications (15%)
- Delivery and Installation Timeframe (15%)
- Proximity of Repair Personnel (10%)
- Warranty/Service/Support (10%)

Other Selection Criteria

1. Alternatives, variations and exceptions must be clearly stated.
2. We reserve the right to consider proposals based on their relative merit, risk and value to the County.
3. We reserve the right to negotiate with any vendor. The successful vendors may be asked to participate in negotiations and be asked to make revisions to their proposals based on these negotiations.
4. We reserve the right to cancel in part or in full, this RFP if it is in the best interest of our organization.
5. This RFP does not commit us to award a contract, to pay any costs incurred in the preparation of a response to this request, or to procure or contract for services or equipment.
6. Where the quantity purchased affects the price per unit, the vendor is to indicate the price break points in relation to the number of units.
7. Product pricing shall be in effect for the period covered by this proposal.
8. The vendor's proposal will indicate the product's availability and a delivery timetable.
9. All bids must be itemized and include the per-unit and total extended cost of items. Any and all delivery, shipping, installation, maintenance, insurance, or any other related charges must also be listed.
10. In submitting a bid, each vendor represents that they have read and understand these requirements.

11. Contract length shall be three (3) years effective March 1, 2015.

Vendor Requirements

Vendors may be asked to provide references related to product installation, financial stability, support services and/or understanding of educational computing needs.

Vendors are required to comply with all FCC regulations, including but not limited to document retention requirements.

Vendors are required to have a valid Service Provider Identification Number (SPIN) number and have filed a current Service Provider Annual Certification (SPAC).

Vendor is asked to provide a sample contract document for review as part of this submission.

PROPOSAL FORM

TO: Wicomico County Purchasing Department
Government Office Building
125 North Division Street, Room B-3
Salisbury, MD 21801

BID - _____

Date: _____

Please attach Price Proposal to this form.

Two copies of proposal provided? YES____ NO____

Projected delivery date _____ Days from placement of order

Addendums acknowledged (if applicable) - YES ____ #(s) _____ NO ____

Exceptions to the proposal specifications YES____ Attached_____ NO____

Mfg. Specifications or Cut Sheets provided YES ____ NO ____ N/A ____

Any part of this proposal involve proprietary materials? YES ____ NO ____

I have read, understood, and agreed to the terms and conditions of all contents of this PROPOSAL. The undersigned agrees to furnish the commodity or service stipulated in this PROPOSAL as stated above.

SIGNATURE: _____

NAME: _____

COMPANY: _____

ADDRESS: _____

TELEPHONE: _____ FAX: _____

EMAIL: _____

EXHIBIT A

WICOMICO COUNTY, MARYLAND STANDARD TERMS AND CONDITIONS

This document sets out provisions generally applicable to all Wicomico County ("County") contracts. The provisions herein do not constitute a complete agreement, and must be appended to a document, executed by all parties, which identifies the specific work to be performed, compensation, term, incorporated attachments, and special conditions, if any. This document and the Contract are intended to be complementary and shall be construed accordingly. However, should there be a direct contradiction between the terms and conditions contained herein and the Contract, then the Contract shall govern and control those contradictory terms and conditions. As used herein, the term "Department" includes the County, its various departments, unit, agencies, employees or agents as may be appropriate. The term "Contract" shall include a document entitled "agreement" or any other title on a document that is denoting a contract. The Wicomico County Executive is the person authorized to enter into contracts for Wicomico County.

Amendment. This Contract constitutes the entire agreement between the parties and all other communications prior to its execution, whether written or oral, with reference to the subject matter of this Contract are superseded by this Contract. No amendment to this Contract shall be binding unless in writing and signed by the parties.

Subcontracting or Assignment. The benefits and obligations hereunder shall inure to and be binding upon the parties hereto and neither this Contract nor the services to be performed hereunder shall be subcontracted, or assigned or otherwise disposed of, either in whole or in part, except with the prior written consent of the County. The County has the right to withhold such consent for any reason the County deems appropriate.

Insurance Requirements.

A. Contractor shall obtain, and at all times keep in effect, Commercial General Liability Insurance in the amounts listed below for its activities and operations. The insurance shall include coverage for personal injury, discrimination and civil rights violation claims. All such insurance shall name County, its employees, and agents as ADDITIONAL INSURED. A copy of the certificate of insurance shall be filed with the County prior to the time this Contract is executed, providing coverage in the amount of \$1,000,000 per occurrence and \$2,000,000 general aggregate and \$500,000 for property damage. Coverage shall be written on an occurrence form.

B. Contractor shall provide the County with certification of Workers' Compensation Insurance, with employer's liability in the minimum amount required by Maryland law in effect for each year of this Contract.

C. All insurance policies shall have a minimum 60 days notice of cancellation. Immediate written notice to the County shall be required in the event of cancellation or restriction by the insurance company of any insurance policy referred to in this section.

D. When insurance coverage is renewed Contractor shall provide new certificates of insurance prior to expiration of current policies.

Payments. Payments to the Contractor pursuant to this Contract shall be made no later than 30 days after the County's receipt of a proper invoice from the Contractor. If an invoice remains unpaid 45 days after the invoice was received, interest shall be charged at a rate of nine percent (9%) per annum, in accordance with state law.

Remedies.

A. Corrections of errors, defect and omissions. Contractor agrees to perform the work as may be necessary to correct errors, defects, and omissions in the services required under this Contract, without undue delays and without cost to the County. The acceptance of the work set forth herein by the County shall not relieve the Contractor of the responsibility of subsequent corrections of such errors.

B. Set Off. The County may deduct from and set-off against any amounts due and payable to the Contractor any back-charges, penalties, or damages sustained by the County, its agents, employees of recipients of its services, by virtue of any breach of this Contract by the Contractor or by virtue of the failure or refusal of the Contractor to perform the services or any part of the services in a satisfactory manner. Nothing herein shall be construed to relieve the Contractor of liability for additional costs resulting from a failure to satisfactorily perform the services.

C. Cumulative. All rights and remedies of County and Contractor shall be cumulative and may be exercised successively or concurrently. The foregoing is without limitation to or waiver of any other rights or remedies of the County by law.

Responsibility of Contractor.

A. The Contractor shall perform the services with the standard of care, skill, and diligence normally provided by a Contractor in the performance of services similar the services hereunder.

B. Notwithstanding any review, approval, acceptance or payment for the services by the County, the Contractor shall be responsible for the professional and technical accuracy of its work, design, drawings, specifications and other materials furnished by the Contractor under this Contract.

C. If the Contractor fails to perform the services, or any part of the services, in conformance with the standard set forth in subparagraph A above it shall, if required by the County, perform at its own expense and without additional cost to the County, those services necessary for the correction of any deficiencies of damages resulting, in whole or in part, from the Contractor's failure. This obligation is in addition to and not in substitution for any other remedy available to the County under the "Remedies" paragraph, or otherwise available by law.

Nondiscrimination. A contractor who is the recipient of County funds, or who proposes to perform any work or furnish any goods under this Contract shall not discriminate against any worker, employee or applicant because of religion, race, sex, age, physical or mental disability, or perceived disability. Contractor further agrees that this provision will be incorporated in all sub-contracts entered into in connection with this Contract.

Contingent Fee Prohibition. The Contractor, architect or engineer (as applicable) warrants that it has not employed or retained any person, partnership, corporation, or other entity, other than a bona fide employee or agent working for the Contractor, architect or engineer, to solicit or secure this Contract, and that it has not paid or agreed to pay any person, partnership, corporation or other entity, other than a bona fide employee or agent, any commission, percentage, brokerage or contingent fee or other consideration contingent on the making of this Contract.

Termination. If the Contractor fails to fulfill its obligations under the Contract properly and on time, or otherwise violates any provision of the Contract, the County may terminate the Contract by written notice to the Contractor. The notice shall specify the acts or omissions relied upon as cause for termination. All finished or unfinished work provided by the Contractor shall, at the County's option, become the County's property. The County shall pay the Contractor fair and equitable compensation for satisfactory performance prior to receipt of notice of termination, less the amount of damages caused by the Contractor's breach. If the damages are more than the compensation payable to the Contractor, the Contractor will remain liable after termination and the County can affirmatively collect damages.

Termination of Contract for Convenience. The performance of work under this Contract may be terminated by the County, in whole or in part, upon written notice to the Contractor, when the County determines such termination is in the best interest of the County. The termination for convenience is effective on the date specified in the County's written notice. The County will pay all for reasonable costs allocable to the Contract for work or costs incurred by the Contractor up to the date of termination. However, the Contractor shall not be reimbursed for any anticipatory profits that have not been earned up to the date of termination.

Termination of Multi-year Contract. If the County fails to appropriate funds or if funds are not otherwise made available for continued performance for any fiscal period of this Contract succeeding the first fiscal period, this Contract shall be cancelled automatically as of the beginning of the fiscal year for which funds were not appropriated or otherwise made available; provided, however, that this will not affect either the County's rights or the Contractor's rights under any termination clause in this Contract. The effect of termination of the

Contract hereunder will be to discharge both the Contractor and the County from future performance of the Contract, but not from their rights and obligations existing at the time of termination. The Contractor shall be reimbursed for the reasonable value of any non-recurring costs incurred but not amortized in the price of the Contract. The County shall notify the Contractor as soon as it has knowledge that funds may not be available for the continuation of this Contract for each succeeding fiscal period beyond the first.

Compliance with Law. The Contractor hereby represents and warrants that:

- A. It has the power and authority to enter into and perform the Contract, that the Contract, when executed and delivered, shall be a valid and binding obligation of Contractor enforceable in accordance with its terms;
- B. Its performance under the Contract shall be in a good and workmanlike manner and in accordance with the professional standards;
- C. It is qualified to do business in the State of Maryland and that it will take such action as, from time to time hereafter, may be necessary to remain so qualified;
- D. It is not in arrears in the payment of any obligations due and owing to the County or any department or unit thereof, including but not limited to the payment of taxes and employee benefits, and that it shall not become so in arrears during the term of this Contract;
- E. It shall comply with all federal, State and local laws, regulations, and ordinances applicable to its activities and obligations under this Contract;
- F. It shall obtain, at its expense, all licenses, permits, insurance and governmental approvals, if any, necessary to the performance of its obligations under this Contract. Bankruptcy. Upon filing for any bankruptcy proceeding by or against the Contractor, whether voluntary or involuntary, or upon the appointment of a receiver, trustee, or assignee for the benefit of creditors, the Contractor must notify the County immediately. Upon learning of the actions herein identified, the County reserves the right at its sole discretion either to cancel the Contract or to affirm the Contract and hold the Contractor responsible for damages. The exercise of this right is in addition to any other rights the County may have as provided in this County or by law.

Ownership of Documents and Materials.

- A. The Contractor agrees that all documents and materials, including but not limited to, reports, drawings, studies, specifications, estimates, maps, photographs, designs, graphics, mechanicals, artwork, and computations prepared by or for the Contractor under the terms of this Contract shall at any time during the performance of the services made available to the County upon request by the County and shall become and remain the exclusive property of the County upon termination or completion of the services. The County shall have the right to use the same without restriction or limitation and without compensation to the Contractor other than that provided in this Contract. The County shall be the owner for the purposes of copyright, patent or trademark registration.
- B. If the Contractor obtains or uses for purposes of this Contract, or subcontracts for, any design, device, material, or process covered by letters of patent for copyright, it shall provide an assignment to the County of ownership for purposes of copyright, patent or trademark and of all right to possess and to use such design, device, material or process and a legally sufficient agreement with the patentee or owner, and a copy of such agreement shall be filed with the County.
- C. The Contractor shall indemnify and save harmless the County from any and all claims for infringement by reason of the use of any such patented design, device, materials, or process, or any trademark or copyright, and shall indemnify, protect and save harmless the County, its officers, agents, and employees with respect to any claim. Action, costs or infringement, for royalties or user fees, arising out of purchase or use of materials, construction, supplies, equipment or services covered by this Contract.

Records. Contractor shall maintain all fiscal records relating to this Contract in accordance with generally accepted accounting principles. In addition, Contractor shall maintain any other records pertinent to this Contract in such a manner as to clearly document Contractor's performance hereunder. Contractor

acknowledges and agrees that the County and its duly authorized representatives shall have access to such fiscal records and all other books, documents, papers, plans, and writings of the Contractor that are pertinent to this Contract. All such fiscal records, books, documents, papers, plans, and writing shall be retained by Contractor and kept accessible for a minimum of three years, except as required longer by law, following final payment and termination of this Contract, or until the conclusion of any audit, controversy, or litigation arising out of or related to this Contract, whichever date is later. All subcontracts shall also comply with these provisions.

Independent Contractor.

A. Contractor shall perform the work required by this Contract as an "Independent Contractor." Although the County reserves the right to determine the delivery schedule for the work to be performed and to evaluate the quality of the completed performance, the County cannot and will not control the means or manner of the Contractor's performance. The Contractor shall comply promptly with any requests by the County relating to the emphasis or relative emphasis to be placed on various aspects of the work or to such other matters pertaining to the work under this Contract. Contractor is responsible for determining the appropriate means and manner of performing the work.

B. Contractor represents and warrants that Contractor is not an employee of the County, is not currently employed by the Federal Government, and is not an officer, employee or agent of the County.

C. Contractor shall be responsible for all federal or state taxes applicable to any compensation or payments paid to Contractor under this Contract. Contractor is not eligible for any federal Social Security, unemployment insurance, or workers' compensation benefits from compensation or payments paid to Contractor under this Contract.

D. Contractor agrees to immediately provide the County notice of any claim made against Contractor by any third party. Contractor also agrees not to assign to any third party, without the County's written consent, any obligation of the County to indemnify Contractor for any actions under this Contract.

Indemnification. The Contractor shall protect, hold free and harmless, defend and indemnify the County including its officers, agents and employees from all liability, penalties, costs, losses, damages, expenses, causes of action, claims or judgments (including Attorney's fees) resulting from injury to, or death of, any person or damage to property of any kind, which injury, death or damage arises out of, or is in any way connected with the performance of the work or failure to perform its obligations under this Contract. This obligation of indemnification shall apply to any acts or omissions, negligent conduct, whether active or passive, including acts or omissions of Contractor's agents or employees; except that it shall not be applicable to injury, death or damage to the property arising from the sole negligence of Wicomico County, its officers, agents and employees.

Use of County Facilities. Contractor and its employees or agents shall have the right to use only those facilities of the County that are necessary to perform the services under this Contract and shall have no right of access to any facility of the County without prior approval of County Administration. County shall have no responsibility for the loss, theft, mysterious disappearance of or damage to equipment, tools, materials, supplies, and other personal property of Contractor or its employees, subcontractors or agents which may be stored on County premises.

Force Majeure. Neither the County nor Contractor shall be held responsible for delay or default caused by fire, riot, acts of God, County declaration of emergency, or war where such cause was beyond, respectively, the County's or Contractor's reasonable control. The County and Contractor shall make all reasonable efforts to remove or eliminate such a cause of delay or default and shall, upon the cessation of the cause, diligently pursue performance of its obligations under this Contract.

Third Party Beneficiaries. The County and Contractor are the only parties to this Contract and are the only parties entitled to enforce its terms. Nothing in this Contract gives, is intended to give, or shall be construed to give or provide any benefit or right, whether directly, indirectly, or otherwise, to third persons unless such third persons are individually identified by name herein and expressly described as intended beneficiaries of the terms of this Contract.

Survival. The terms, conditions, representations, and all warranties contained in this Contract shall survive the termination or expiration of this Contract.

Time is of the essence. Time is of the essence in Contractor's performance of each and every obligation and duty under this Contract.

Severability/Waiver. The County and Contractor agree that, if any term or provision of this Contract is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and provisions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Contract did not contain the particular term or provision held to be invalid. The failure of either party to enforce any provision of this Contract shall not constitute a waiver by that party of that or any other provision of this Contract.

Governing Law. This Contract shall be governed by and construed in accordance with the laws of the State of Maryland and Wicomico County without regard to principles of conflicts of law.

Whole Contract. This Contract constitutes the complete and exclusive statement of the Contract between the parties relevant to the purpose described herein and supersedes all prior agreements or proposals, oral or written, and all other communication between the parties relating to the subject matter of this Contract.

Counterparts. This Contract may be executed in several counterparts, each of which shall be an original, all of which shall constitute one and the same instrument.

EXHIBIT B

Chart of all phone lines covered by this bid document –

(410) 341-3360	Administration
(410) 548-1974	Administration
(410) 548-4323	Administration
(410) 548-4800	Administration
(410) 548-4801	Administration
(410) 548-4802	Administration
(410) 548-4803	Administration
(410) 548-4804	Administration
42.BANA.257440..CM	Administration
(410) 334-3130	Purchasing
(410) 548-4349	Purchasing
(410) 548-4805	Purchasing
(410) 548-4806	Purchasing
(410) 334-3108	Public Works
(410) 548-4810	Public Works
(410) 548-4811	Public Works
(410) 548-4812	Public Works
(410) 548-4934	Public Works
(410) 548-4941	Public Works
(410) 548-4994	Public Works
(410) 860-2032	Public Works
(410) 548-4817	Public Works Electric Board
(410) 334-3155	Emergency 911 Services
(410) 334-3178	Emergency 911 Services
(410) 548-4366	Emergency 911 Services
(410) 548-4809	Emergency 911 Services
(410) 548-4814	Emergency 911 Services
(410) 548-4815	Emergency 911 Services
(410) 548-4816	Emergency 911 Services
(410) 548-4879	Emergency 911 Services
(410) 548-4920	Emergency 911 Services
(410) 548-4921	Emergency 911 Services
(410) 548-4930	Emergency 911 Services
(410) 548-4931	Emergency 911 Services
(410) 548-4932	Emergency 911 Services
(410) 749-4031	Emergency 911 Services

(410) 749-4141	Emergency 911 Services
(410) 749-4142	Emergency 911 Services
(410) 219-9038	Airport
(410) 219-9163	Airport
(410) 548-4827	Airport
(410) 548-4828	Airport
(410) 548-4829	Airport
(410) 548-4942	Airport
(410) 548-4945	Airport
(410) 548-4946	Airport
(410) 742-5640	Airport
(410) 742-9734	Airport
42.PLNA.268628..CM	Airport
(410) 334-3175	Elections
(410) 548-4718	Elections
(410) 548-4830	Elections
(410) 548-4831	Elections
(410) 548-4832	Elections
(410) 548-4833	Elections
(410) 548-4849	Elections
(410) 548-7192	Elections
(410) 548-7417	Elections
42.IBZD.100365..MD	Elections
42.IBZD.100366..MD	Elections
(410) 548-4374	Liquor License
(410) 548-4835	Liquor License
(410) 548-4836	Liquor License
(410) 548-4807	Finance
(410) 548-4840	Finance
(410) 548-4841	Finance
(410) 548-4842	Finance
(410) 548-4843	Finance
(410) 548-4844	Finance
(410) 548-4845	Finance
(410) 334-3101	Department of Corrections
(410) 334-3102	Department of Corrections
(410) 334-3109	Department of Corrections
(410) 334-3116	Department of Corrections
(410) 334-3117	Department of Corrections
(410) 334-3118	Department of Corrections

(410) 334-3121	Department of Corrections
(410) 334-3123	Department of Corrections
(410) 334-3124	Department of Corrections
(410) 334-3126	Department of Corrections
(410) 334-3135	Department of Corrections
(410) 334-3187	Department of Corrections
(410) 334-3189	Department of Corrections
(410) 334-3190	Department of Corrections
(410) 334-3191	Department of Corrections
(410) 548-4846	Department of Corrections
(410) 548-4850	Department of Corrections
(410) 548-4851	Department of Corrections
(410) 548-4852	Department of Corrections
(410) 548-4853	Department of Corrections
(410) 548-4854	Department of Corrections
(410) 548-4855	Department of Corrections
(410) 548-4856	Department of Corrections
(410) 548-4857	Department of Corrections
(410) 548-4858	Department of Corrections
(410) 548-4859	Department of Corrections
(410) 548-4889	Department of Corrections
(410) 548-4929	Department of Corrections
(410) 548-4970	Department of Corrections
(410) 548-4974	Department of Corrections
(410) 548-4976	Department of Corrections
(410) 548-4977	Department of Corrections
(410) 548-4980	Department of Corrections
(410) 548-4981	Department of Corrections
(410) 548-4982	Department of Corrections
(410) 548-4983	Department of Corrections
(410) 548-4984	Department of Corrections
(410) 548-4992	Department of Corrections
(410) 677-4792	Department of Corrections
(410) 677-4793	Department of Corrections
(410) 677-4794	Department of Corrections
(410) 548-4860	Planning & Zoning
(410) 548-4861	Planning & Zoning
(410) 548-4862	Planning & Zoning
(410) 548-4863	Planning & Zoning
(410) 548-4864	Planning & Zoning

(410) 548-4955	Planning & Zoning
(410) 341-6142	Roads
(410) 548-4872	Roads
(410) 548-4873	Roads
(410) 548-4874	Roads
(410) 548-4875	Roads
(410) 548-4877	Roads
(410) 334-3119	States Attorney
(410) 334-3120	States Attorney
(410) 548-4112	States Attorney
(410) 548-4157	States Attorney
(410) 548-4324	States Attorney
(410) 548-4347	States Attorney
(410) 548-4880	States Attorney
(410) 548-4881	States Attorney
(410) 548-4882	States Attorney
(410) 548-4883	States Attorney
(410) 548-4884	States Attorney
(410) 548-4885	States Attorney
(410) 548-5873	States Attorney
(410) 860-2425	States Attorney
(410) 334-3129	Sheriff's Office
(410) 543-2574	Sheriff's Office
(410) 548-3087	Sheriff's Office
(410) 548-4460	Sheriff's Office
(410) 548-4519	Sheriff's Office
(410) 548-4813	Sheriff's Office
(410) 548-4838	Sheriff's Office
(410) 548-4866	Sheriff's Office
(410) 548-4867	Sheriff's Office
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(410) 548-4933	Sheriff's Office
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(410) 548-4956	Sheriff's Office
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(410) 548-4962	Sheriff's Office
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(410) 548-4972	Sheriff's Office
(410) 548-4975	Sheriff's Office
(410) 548-4987	Sheriff's Office
(410) 548-4989	Sheriff's Office
(410) 548-4990	Sheriff's Office
(410) 548-4996	Sheriff's Office
(410) 548-4999	Sheriff's Office
(410) 548-5804	Sheriff's Office
(410) 742-0874	Sheriff's Office
(410) 749-6826	Sheriff's Office
49CSNT60100	Sheriff's Office
(410) 334-3198	Recreation & Parks
(410) 548-1950	Recreation & Parks
(410) 548-4900	Recreation & Parks
(410) 548-4901	Recreation & Parks
(410) 548-4902	Recreation & Parks
(410) 548-4903	Recreation & Parks
(410) 548-4904	Recreation & Parks
(410) 548-4905	Recreation & Parks
(410) 548-4917	Recreation & Parks
(410) 548-4918	Recreation & Parks
(410) 548-7565	Recreation & Parks
(410) 334-3128	Civic Center
(410) 341-3771	Civic Center

(410) 548-1535	Civic Center
(410) 548-4808	Civic Center
(410) 548-4839	Civic Center
(410) 548-4906	Civic Center
(410) 548-4907	Civic Center
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(410) 548-4909	Civic Center
(410) 548-4910	Civic Center
(410) 548-4911	Civic Center
(410) 548-4912	Civic Center
(410) 548-4913	Civic Center
(410) 548-7456	Civic Center
(410) 334-3113	Tourism
(410) 341-4995	Tourism
(410) 341-4996	Tourism
(410) 543-2561	Tourism
(410) 548-1307	Tourism
(410) 548-1854	Tourism
(410) 548-1855	Tourism
(410) 548-4914	Tourism
(410) 548-4915	Tourism
(410) 341-3351	Emergency Management
(410) 543-2089	Emergency Management
(410) 548-4549	Emergency Management
(410) 548-4820	Emergency Management
(410) 548-4821	Emergency Management
(410) 548-4953	Emergency Management
(410) 548-4953	Emergency Management
(410) 548-9452	Emergency Management
(410) 548-9452	Emergency Management
(410) 749-9166	Emergency Management
(410) 860-5286	Emergency Management
(410) 860-5434	Emergency Management
(410) 860-5486	Emergency Management
(410) 860-5973	Emergency Management
(410) 334-6151	General Services
(410) 341-3951	General Services
(410) 548-4926	General Services
(410) 548-4927	General Services
(410) 548-4928	General Services

(410) 219-9153	Public Works Solid Waste Division
(410) 334-3137	Public Works Solid Waste Division
(410) 334-3176	Public Works Solid Waste Division
(410) 546-6399	Public Works Solid Waste Division
(410) 546-6471	Public Works Solid Waste Division
(410) 548-4847	Public Works Solid Waste Division
(410) 548-4935	Public Works Solid Waste Division
(410) 548-4936	Public Works Solid Waste Division
(410) 860-2313	Public Works Solid Waste Division
(410) 548-4937	Circuit Court Baysinger
(410) 548-4938	Circuit Court Dawson
(410) 548-4696	County Council
(410) 548-4697	County Council
(410) 548-4698	County Council
(410) 548-7872	County Council
(410) 860-1258	County Council
(410) 334-3104	Recreation & Parks Sports Camp
(410) 548-1405	Recreation & Parks Sports Camp
(410) 548-4916	Recreation & Parks Sports Camp
(410) 749-9687	Recreation & Parks Sports Camp
(410) 548-4355	Recreation & Parks Parks Maintenance
(410) 548-4870	Recreation & Parks Parks Maintenance
(410) 548-4886	Recreation & Parks Parks Maintenance
(410) 548-4868	Recreation & Parks Equestrian Center
(410) 860-8569	Recreation & Parks Equestrian Center
(410) 548-4949	General Services Copy Center
(410) 548-4943	Circuit Court Jury Comm.
(410) 548-4991	Circuit Court Jury Comm.
(410) 548-4997	Circuit Court Jury Comm.
(410) 548-4998	Circuit Court Dickerson
(410) 548-4818	Detention Center Pre-Trial
(410) 548-4819	Detention Center Pre-Trial
(410) 548-4954	Detention Center Pre-Trial
(410) 548-4978	Detention Center Pre-Trial
(800) 332-6347	Detention Center Pre-Trial
42.PLNA.254060..CM	General Services Courthouse Elevator
(410) 548-4887	Recreation & Parks Summer Day Camps
(410) 677-0458	Airport Traffic Tower Airport
(410) 677-0459	Airport Traffic Tower Airport
(410) 548-3085	Information Technology

(410) 334-3110	Family Court
(410) 334-3114	Family Court
(410) 334-3127	Family Court
(410) 334-3177	Family Court
(410) 548-1978	Family Court
(410) 548-7107	Family Court
(410) 334-3105	Human Resources
(410) 334-3106	Human Resources
(410) 334-3107	Human Resources
(410) 334-3111	Human Resources
(410) 334-3125	Human Resources
(410) 334-3196	Human Resources
(410) 548-3792	Department of Law
(410) 548-3793	Department of Law
(410) 548-3794	Department of Law